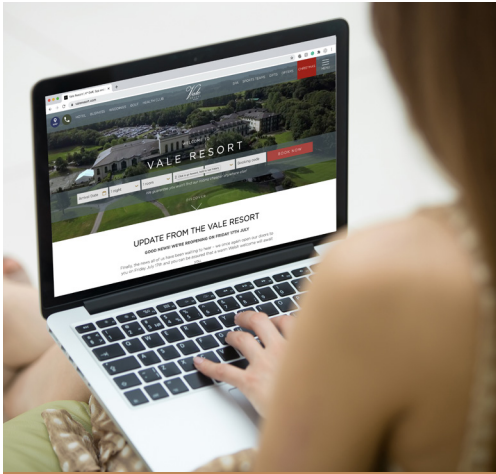


ENSURING A HEALTHY AND HAPPY STAY

WITH YOUR SAFETY  
AND WELLBEING

*at heart*

Vale  
RESORT  
★★★★



## PUBLIC AREAS

An abundance of hand sanitising units will be found in all public areas.

A one way system has been implemented wherever possible to allow guests to safely move around the hotel.

Deep cleaning and sanitiser procedures have been implemented and will be standard throughout the hotel.

## BOOKING

We are only accepting bookings in advance to help us to plan ahead. We have also implemented a cashless system to reduce contact throughout the resort

## BEDROOMS

**Daily deep cleaning plus a personal in-room hand sanitiser, which you can take with you on departure.**

We have also removed selected items and soft furnishings to reduce touch points and create a safer in-room environment, helping you to relax and enjoy your stay with us.

All of our staff will receive full covid-19 prevention training in line with our Covid-19 risk assessment to ensure the safety of their colleagues and guests.



## CHECKING IN & OUT

New procedures are in place to ensure your arrival and departure are simple and safe.

**Sanitisation stations are available throughout the resort.**

## FOOD & DRINK

Exciting and delicious new menus have been introduced across the whole resort, designed by our head chef to offer something different in each venue. Our team are busy creating the correct and safe procedures in line with government guidance to ensure our bars are back operational and all staff will be highly trained to meet our new service standards.



## MEETINGS & EVENTS

We look forward to welcoming delegates back to our conference suites when allowed. Current government guidelines on social distancing will be adhered to which will result in different room layouts to normal plus a delicious new day delegate lunch and snack menu has been introduced.

## LEISURE & GOLF

Our golf, leisure and spa facilities are all open but government guidelines must be adhered to so please check in advance of any booking procedures. Guests can also enjoy the beautiful country walks along our Vale trails.