

Zero Tolerance Policy

We are committed to providing a safe and respectful environment for all of our guests and team members – across our retail stores, hotel & event venues, golf & leisure facilities and visitor experience. We will not tolerate sexual harassment or physical abuse directed toward any member of our team, under any circumstances.

This policy covers all forms of unacceptable conduct, including



Unwanted physical contact of a sexual nature



Intimidation, bullying, or aggressive conduct



Sexual comments, gestures, or propositions



Inappropriate or offensive language directed at team members



Physical assault or threatening behaviour



Any conduct of a sexual or abusive nature

Consequences

- You will be asked to leave the premises immediately
- We reserve the right to refuse service without further obligation
- Incidents will be recorded and may be reported to the police
- Memberships and contracted agreements may be terminated
- You may be permanently refused entry to our premises

Our team are empowered to act on this policy at all times.

If you witness an incident, please speak to a member of our management team.